



ADVANCED  
ORTHOPEDICS  
NEW ENGLAND

### Chaperone Policy

Advanced Orthopedics New England (AONE) is committed to patients' safety and comfort. The practice's chaperone policy is designed to protect the patients' comfort, safety, integrity of the provider, and maintain appropriate professional boundaries during any examinations or procedures conducted by orthopedic healthcare providers, especially those sensitive in nature.

AONE has made efforts to provide a comfortable and safe healthcare focused environment for our patients and providers while protecting patient's dignity. Measures such as providing appropriate gowns and/or shorts, closed door privacy while undressing, sensitive use of draping, and clear explanation of various components of the physical examination are examples of our commitment.

Requesting the presence of a chaperone during physical examination and/or procedures is included.

Patients and providers reserve the right to request a chaperone at any point during the patient-provider interaction, and this shall be honored and documented appropriately in the medical record. If a chaperone is not readily available or is refused, the respective patient or provider reserves the right to postpone or cancel the appointment. All chaperones shall be medically trained personnel and employees of Advanced Orthopedics New England who will abide by the practice's code of conduct. This includes maintaining a level of professionalism, maintaining patient confidentiality, and protecting the patient's safety and dignity.

Chaperones will be responsible for providing support to the patient or provider during patient interactions to ensure patient comfort, assist with procedures or examinations and provide an additional layer of safety and accountability. Dependent on staffing, AONE will make reasonable efforts to accommodate patient preferences regarding the gender of the chaperone.

Thank you for your cooperation.

**Main Phone: (860) 728-6740 Fax: (860) 547-1554**

[www.ctortho.com](http://www.ctortho.com)

Mission Statement: To improve our patients' lives by providing superior, compassionate orthopedic care in a comfortable, private practice setting that exceeds expectations in quality and value.